



Sunsweet Growers Inc
c/o Cyberscout
555 Monster Rd SW
Renton, WA 98057
USBFS591



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April 30, 2025

NOTICE OF SECURITY INCIDENT

Dear [REDACTED]:

This letter is being sent to you by a third-party vendor on our, Sunsweet Growers Inc.'s ("Sunsweet"), behalf. Sunsweet is writing to notify you of a recent event that may have impacted some of your information. We are providing you with information about the event, our response to it, and resources available to you to help protect your information, should you feel it appropriate to do so.

What Happened? On December 11, 2024, Sunsweet became aware that certain computer network systems were inaccessible. We quickly took steps to secure our systems and launched an investigation with the assistance of third-party computer specialists to confirm the full nature and scope of the activity and to restore functionality to the affected systems. We learned that an unauthorized actor gained access to certain Sunsweet systems.

We then undertook a comprehensive review of the information in files potentially impacted by this event. We recently completed this review and while we do not have any evidence that information relating to our current and former employees was accessed, we cannot rule out this activity and are notifying you out of an abundance of caution.

What Information Was Involved? The categories of information that may have been present are individuals' names, Social Security numbers, dates of birth, medical information (e.g. treatment received), and/or insurance information (e.g. health insurance policy numbers). Not all of these categories apply to everyone receiving this letter as the files that may have been accessed did not contain all of this information for each current and former employee.

What Sunsweet Is Doing. Safeguarding the privacy of information in our care and the security of our network are among our highest priorities. As part of our ongoing commitment to the security of information within our care, we implemented additional network security measures and safeguards to further enhance our existing measures. We are also reviewing our existing policies and procedures regarding cybersecurity.

Although we are unaware of any misuse of your information as a result of this incident, as an added precaution, we are offering you complimentary access to 24 months of credit monitoring and identity restoration services through CyberScout, a TransUnion company. For details of this offer and enrollment instructions, please review the information contained in the attached *Steps You Can Take to Protect Personal Information*.

What You Can Do. We encourage you to always remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity. You may also review the information contained in the attached *Steps You Can Take to Protect Personal Information*. There, you will find more information on the credit monitoring services we are making available to you. We encourage you to activate these services as we are not able to do so on your behalf.

For More Information. If you have additional questions, please call our toll-free dedicated assistance line at 1-800-405-6108, Monday through Friday 5:00 a.m. – 5:00 p.m. Pacific Time, excluding U.S. holidays.

We sincerely regret any inconvenience this incident may have caused.

Sincerely,

Sunsweet Growers Inc.



Steps You Can Take To Protect Personal Information

Enroll in Monitoring Services

To enroll in Credit Monitoring services at no charge, please log on to <https://bfs.cyberscout.com/activate> and follow the instructions provided. When prompted please provide the following unique code to receive services: [REDACTED]. In order for you to receive the monitoring services described above, you must enroll within 90 days from the date of this letter. The enrollment requires an internet connection and e-mail account and may not be available to minors under the age of 18 years of age. Please note that when signing up for monitoring services, you may be asked to verify personal information for your own protection to confirm your identity.

Monitor Your Accounts

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/data-breach-help
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.