





March 24, 2025

**Subject: Notice of Data << Variable Text 1>>** 

Dear <<First Name>> <<Last Name>>,

We are writing to inform you of a recent data security incident that may have involved your information. Lee University takes the privacy and security of all information in our possession very seriously. Please read this letter carefully as it contains information regarding the incident and steps you can take to help protect your information.

What Happened. In March 2024, we experienced a security incident that impacted our local systems through a third-party software vulnerability. After detecting the third-party vulnerability and containing the incident, we launched an investigation with the support of industry-leading cybersecurity experts to learn more about the scope of the potentially affected data on those systems. Our investigation revealed that some university data may have been downloaded from our systems. We then launched a comprehensive review of all potentially affected data to try to identify individuals whose information was involved and gather contact information needed to provide notice. These efforts concluded in March 2025. After we learned that some of your information was potentially involved, we arranged to provide you this notice.

**What Information Was Involved.** The potentially involved information varies by individual. Based on the investigation, we understand that the information may have included your << Variable Text 2>>.

What We Are Doing. As soon as we discovered the incident, we took the steps described above. As part of our ongoing commitment to information security, we are reviewing existing policies and procedures and implementing enhanced security measures to reduce the likelihood of a similar incident occurring in the future. We are further notifying you of this event and advising you about steps you can take to help protect your information.

In addition, we are offering identity theft protection services through IDX, a data breach and recovery services expert. IDX identity protection services include: <<12 months/24 months>> of credit and CyberScan monitoring, a \$1,000,000 insurance reimbursement policy, and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised.

**What You Can Do.** You can follow the recommendations on the following page to help protect your information. We also encourage you to contact IDX with any questions and to enroll in free identity protection services by calling 1-877-719-6522, visiting <a href="https://app.idx.us/account-creation/protect">https://app.idx.us/account-creation/protect</a> or scanning the QR image and using the Enrollment Code provided above. IDX representatives are available Monday through Friday from 9 am - 9 pm Eastern Time. Please note the deadline to enroll is June 24, 2025.

As a precautionary measure, the Lee University recommends that you remain vigilant by reviewing your account statements and credit reports closely. Consider changing passwords for your accounts. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained.

**For More Information.** Further information about how to protect your personal information appears on the following page. If you have questions or need assistance, please call 1-877-719-6522, Monday through Friday from 9 am - 9 pm Eastern Time. Representatives have been fully versed on the incident and can answer questions or concerns you may have regarding protection of your personal information.

We understand and regret the concern and inconvenience of this situation. Please be assured that we are taking this incident seriously. The privacy and protection of information we store is a top priority of ours.

Sincerely,

Lee University

1120 N Ocoee Street Cleveland, TN 37311