



Secure Processing Center
P.O. Box 3826
Suwanee, GA 30024

Postal Endorsement Line

<<Full Name>>

<<Address 1>>

<<Address 2>>

<<Address 3>>

<<City>>, <<State>> <<Zip>>

<<Country>>

***Postal IMB Barcode

<<Date>>

RE: NOTICE OF DATA BREACH

Dear <Full Name>,

The privacy and security of the personal information we maintain is of the utmost importance to Trusaic. We are writing to inform you that Trusaic's mailing distribution vendor, Billing Document Specialists ("BDS"), recently experienced a data security incident that involved some of your information. Trusaic assists its clients, including Gilead Sciences, with Affordable Care Act Compliance and reporting services. In that capacity, Trusaic receives certain files that contain personal information relating to individuals. This letter explains the incident, our response, and resources you may use to help protect your data from possible misuse should you feel it is appropriate to do so. We are not aware of any attempts to misuse your information as a result of this incident.

What Happened?

On February 18, 2025, Trusaic discovered that BDS inadvertently mailed 1095-C tax forms containing visible personal information in the shipping label. Specifically, the label contained an 18-digit number that included your Social Security number. The date the mailing batch was mailed was February 7, 2025.

What Information Was Involved?

Our review has determined that the 18-digit unique identifier at issue included your Social Security number along with other non-sensitive numbers. This information was viewable in the envelope window.

What We Are Doing

Trusaic has performed a comprehensive technical and operational review and confirmed that there were not any intrusions to secure, encrypted customer databases or internal servers.

We have implemented enhanced precautionary technical controls in coordination with BDS to prevent an incident like this from happening in the future.

Although the string disclosed on the envelope window was 18 characters instead of 9 characters and is not likely to be recognized as an SSN by a third party who does not know the particular SSN in question, as part of our mitigation efforts, we are providing you a complimentary 24-month membership in Equifax® Credit Watch™ Gold. Equifax® Credit Watch™ Gold is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and Equifax® Credit Watch™ Gold, including instructions on how to activate your complimentary 24-month membership, please see the additional information provided in this letter.

What You Can Do

For more information on Equifax® Credit Watch™ Gold, including instructions on activating your complimentary 24-month membership and additional information on steps you can take in response to this incident, please see the pages that follow this letter.

This letter also provides precautionary measures you can take to protect your personal information, including placing a Fraud Alert and Security Freeze on your credit files, and obtaining a free credit report. Additionally, you should always remain vigilant in reviewing your financial accounts statements and credit reports for fraudulent or irregular activity on a regular basis. Additional best practices include: