

Return Mail Processing PO Box 999 Suwanee, GA 30024



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February 25, 2025

NOTICE OF DATA BREACH

Dear Sample A. Sample:

Biagi Bros, Inc. ("Biagi") writes to inform you of a security event that may have impacted your information. This letter provides details of the event, our response, and resources available to you to help protect your information from possible misuse, should you feel it is appropriate to do so.

What Happened? On or about January 10, 2025, Biagi identified suspicious activity in our computer network. We immediately took steps to secure our network and initiated an investigation into the nature and scope of the activity. The investigation determined that unauthorized access to certain Biagi systems occurred, and that certain information in our systems was viewed or downloaded without authorization between December 31, 2024, and January 10, 2025. In response, we conducted a review of the files to identify the type of information stored therein and to whom that information related. We recently completed our review.

What Information Was Involved? The information that may have been present on the impacted systems includes your name, address, date of birth, Social Security number, driver's license number, state or federal identification number, financial account information, medical information, health insurance information, and/or username & password. We are unaware of any identity theft or fraud related to this event, we are notifying you in an abundance of caution.

What We Are Doing. The confidentiality, privacy, and security of information in our care are among our highest priorities, and we take this event very seriously. We immediately took steps to secure our systems and initiated a comprehensive incident response. We also reviewed our security policies and procedures and are assessing our existing security measures to reduce the risk of similar future events.

As an added precaution, Biagi is offering you complimentary access to 12 months of credit monitoring and identity restoration services through Experian IdentityWorksSM. Details of this offer and instructions on how to enroll in the services are enclosed with this letter. Please note that, due to privacy restrictions, we are unable to automatically enroll you in the offered identity monitoring services.

What You Can Do. We encourage you to remain vigilant against incidents of identity theft and fraud by reviewing your account statements and monitoring your free credit reports for suspicious activity and to detect errors. Additional information may be found in the enclosed *Steps You Can Take to Help Protect Your Personal Information*.

For More Information. If you have additional questions, you may contact our toll-free assistance line at 1-833-918-9653, Monday through Friday from 6:00 AM to 6:00 PM Pacific (excluding major U.S. holidays). You may also write to us at 466 Devlin Road, Napa, CA 94558.

Sincerely,

Andrea Biagi

President Biagi Bros, Inc.